



**Australian Insurance Law
Association**

National Conference



REGISTRATION BROCHURE

**9 - 11 NOVEMBER 2005
WREST POINT HOBART TASMANIA**

An Insurance Law Sea Change



Invitation

Many Tasmanians, and Hobartians in particular, have a strong affinity with the sea. This may be because Tasmania is an island, large enough to be one of the larger islands in the world but small enough so

that one is never far from the coast; it may be that so much of Tasmania's economy has traditionally been maritime based; or it may be that the island, in the 40th parallel, enjoys some of the cleanest salt laden air in the world. Regardless, the Tasmanian Branch of AILA chose "An Insurance Law Sea Change" as the theme for this conference, not only to reflect our strong nautical interests, but to welcome delegates to our very special part of the world and at the same time offer a very different type of conference.

As you will see from the program, there is a very heavy emphasis on practical break-out sessions and concurrent workshops. The break-out sessions are intended to provide an informal forum for practical demonstration of useful forensic skills. The workshops are intended to be an intimate venue where there can be a frank exchange of ideas and a discussion of issues.

The social events will all have a strong Tasmanian flavour. The organising committee will do its best to ensure that all of you have the best Tasmania has to offer in fine food (particularly seafood), wines, beers and other beverages. Entertainment will be Tasmanian, and the social and accompanying person's programs will also have a very strong emphasis on the Tasmanian lifestyle and ideals.

Remember, Tasmania is also a great place for a family holiday, a second honeymoon, or to simply have a wonderful time! The organising committee will do their very best to ensure this happens! I look forward to seeing as many of you as possible in Hobart from 9 – 11 November – and don't forget the Port Arthur cruise on Saturday, 12 November. It is an event which should not be missed!

Steve Knight
Chairman, Conference Organising Committee
AILA Tasmania



Welcome

The 2005 year has been one of revelation.

The first being the destructive forces of nature unleashed at the end of December 2004 commencing with a severe earthquake in the Indian Ocean

and followed by the tsunami that struck Indonesia, Malaysia and Thailand amongst others.

Then the Spitzer Inquiry into Contingent Fees and "bid rigging" by insurers and brokers in the USA at the end of 2004 year the consequences of which overlapped into 2005.

ASIC followed with an inquiry of its own, prompted perhaps by the Spitzer Inquiry, into Insurance Broker remuneration arrangements in Australia, commencing late 2004 with their report being released in June 2005. Refer to the AILA website – www.aila.com.au

No doubt there have been a few other revelations during the year as well but those will do for the moment. Now, the National Conference in Hobart, Tasmania and what a revelation it will be!

It is a great pleasure for me to be given the honour of welcoming all members and other guests to the Australian Insurance Law Association's National Conference for 2005.

Steve Knight and his organising committee have arranged a tremendous programme of both formal and social activities for all attendees. I look forward, with much anticipation, to especially the break-out sessions on the "burning house" and "car smash" and just enjoying the delights that Tasmania offers.

On behalf of the National Board and the Organising Committee it gives me great pleasure to welcome all attendees, members and others to congregate at Wrest Point Hobart on 9 November 2005 to commence the Conference.

Peter Backe-Hansen
AILA - National President

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Photographic acknowledgements: Tourism Tasmania. ©All rights reserved. Stuart Fox, Nick Osborne, Richard Eastwood, Richard Bennett and Wrest Point Casino.



AILA and the National Conference are supported by New Zealand Insurance Law Association

The New Zealand Insurance Law Association is delighted to be involved in this year's AILA national conference in

Hobart. We greatly value our association with our AILA colleagues. The opportunity to renew old acquaintances and make new ones at the conference is invaluable. I encourage all NZILA members to attend the conference in Hobart, 9 – 11 November. The organising committee of the Tasmanian branch has done a terrific job in putting together a programme that is both informative and practical. The social programme alone justifies a trip across the Tasman.

Christine Meechan
President, NZILA

Overview of AILA

The Australian Insurance Law Association is part of an international body which provides insurance law education to all those who work in insurance law, such as claims staff and underwriters with insurers, reinsurers, legal practitioners, insurance intermediaries, adjusters and investigators, and academics. AILA has a significant national membership with a branch in every state. Each year, AILA organises a national conference and this year the conference will be held in Tasmania. The national conference attracts significant support, and also features prominent speakers including members of the judiciary. More information about AILA can be found on the association's website, www.aila.com.au

Artwork developed for AILA by Tom Samek

Tom Samek is a painter, sculptor, printmaker, mural artist, theatre set designer and film animator. Born in Prague, Czech Republic in 1950, he left the Czech Republic for Germany and Switzerland in 1969. He lived in Austria in 1970 before coming to Australia in 1971. Tom returned to Bregenz, Austria in 1972 and studied printmaking techniques with Eric Smodic, before returning to Tasmania in 1973. He now lives and works in Hobart, Tasmania. Tom has an extensive exhibition history in Tasmania and around Australia since 1971 and has exhibited internationally in USA, Switzerland, Czech Republic, Japan and Singapore.

Hobart – The Host City

Our island state offers all visitors a unique experience, with easy access to spectacular scenery, the world's tallest hardwood forests, rugged wilderness, vineyards and arts and crafts.

Hobart is a friendly city with a rich maritime history. It lies at the foot of beautiful Mount Wellington and its residents enjoy a comfortable lifestyle in a temperate climate, free of many of the pressures of larger cities. It is a city of fine restaurants, bustling markets, fun, festivals and entertainment. A city of history, where sandstone cottages and warehouses echo Georgian days, Hobart is an ideal base for your southern Tasmanian journeys – explore further afield, then return to relax, unwind and rejuvenate.

Wrest Point Conference Centre – The Venue

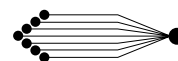
The Conference will be held at the Wrest Point Conference Centre delightfully situated on a 4.5 hectare promontory overlooking the Derwent River and enjoying spectacular views of the nearby city and majestic Mt Wellington. Wrest Point offers a selection of accommodation, restaurants and entertainment. Wrest Point is a pleasant 10-minute walk from the Sandy Bay shopping centre or a 3km drive to the city. Cost of a taxi fare to the city is approximately \$10.00. Salamanca Place and Battery Point are also close by and renowned for their restaurants and craft and art galleries.

Conference Organising Committee

Steve Knight, Chairman
Partner, Dobson Mitchell & Allport,
National Vice President AILA
Lionel Banks, Senior Account Executive, Marsh
David Farmer, Director, Crawford & Company (Tasmania)
Robert Webster, Partner, Dobson Mitchell & Allport,
Chairman State Committee AILA
Hilary Whiteley, Manager, Workers Compensation Claims (Corporate), CGU Insurance, Western Australia; formerly state workers compensation claims manager, CGU Insurance, Tasmania.

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Sponsors and Exhibitors

If you require further information about the Industry Exhibition or Sponsorship opportunities please contact Conference Design or visit the website www.aila.com.au

The Tasmanian Organising Committee would like to thank the following Gold Sponsors:

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Provisional Program Overview

Wednesday 9 November

Half Day	Golf at Kingston Beach Golf Club
Optional Tours	Fishing at Snowy Range Trout Fishery Sailing on the Derwent Mt Wellington Bush Walk Mt Wellington Downhill Bike Ride Peppermint Bay Cruise on the Derwent River and D'Entrecasteaux Channel
	National Board Meeting
1700	Registration Wrest Point Conference Centre
1900 - 2030	Welcome Reception <i>Sponsored by Dobson Mitchell & Allport</i> Wrest Point Conference Centre




Thursday 10 November

0700 - 0930	Mt Wellington Gourmet Breakfast (Coaches depart lower entrance near Boardwalk Plenary Hall. Wrest Point Conference Centre)
0955	Official Opening – Mr Peter Backe-Hansen , National President AILA
1000	Keynote 1 - Hon Peter Underwood AO , Chief Justice of the Supreme Court of Tasmania <i>The Trial Process – does one size fit all?</i>
1040	Keynote 2 – Professor Greg Reinhardt , Australian Institute of Judicial Administration, Victoria <i>Resolving the dilemma of acting for insured and insurer - some thoughts?</i>
1120	Morning tea
1135	Keynote 3 - Mr Mathew Kaley , General Counsel, Allianz Australia Insurance Ltd, NSW <i>APRA Stage 2 reforms</i>
1230	Coaches depart Wrest Point Conference Centre to the Practical Break-out Session venues as detailed below (lunch provided at venues)
	<ul style="list-style-type: none"> Risk assessment Tattersall's Hobart Aquatic Centre and Aurora Energy Pty Ltd Fire cause determination Tasmanian Fire Service Facility, Cambridge Vehicle collisions: The difference between real and staged Police Academy, Rokeby Shipbuilding and commercial life raft manufacture Incat Shipbuilding Yard / Life Raft Systems Australia Factory, Prince of Wales Bay Medico-legal examinations Wrest Point Conference Centre Document examination and the arson investigator Wrest Point Conference Centre
1700	Return to Wrest Point Conference Centre
1800 - 1930	Pre-Seafeast drinks on board the Cartela
1930 - 0100	Seafeast Conference Dinner Wrest Point Conference Centre

Provisional Program Overview (contd)

Friday 11 November

0900	Keynote 4 - Mr Fred Hawke, Partner, Clayton Utz, Victoria <i>The innocents abroad</i>	
0940	Keynote 5 – Mr Greg Pynt, Partner, Pynt & Partners, Western Australia <i>I'm a lumberman, are you OK?</i> <i>Is an insured entitled to indemnity for a third party settlement made without the insurer's consent?</i>	
1020	National Annual General Meeting Australian Insurance law Association	
1040	Morning tea	
Concurrent Workshops		
1110 - 1200	<ul style="list-style-type: none">• OH&S risk and risk allocations – during the recovery• Life & liability death claims• Asbestos-related disease claims: the long tail continues ...• Public and product liability claims• An introduction to the <i>Insurance Contracts Act</i>• Brain-damaged babies and structured settlements – the pros and cons• The practical implementation of the reforms to the <i>Insurance Contracts Act</i>	Yin Chim, Principal, Marsh Risk Consultancy Richard McCormack Philip Rowell, David Miller Lori Callahan Chrisopher Rodd Michael Proud Peter Mann
1200 - 1210	Changeover	
Concurrent Workshops		
1210	<ul style="list-style-type: none">• No more gaps in liability insurance• Asbestos-related disease claims: the long tail continues ...• Public and product liability claims• An introduction to the <i>Insurance Contracts Act</i>• The practical implementation of the reforms to the <i>Insurance Contracts Act</i>• Professional indemnity claims against brokers and agents• Warranties in marine insurance – the past, the present and the future• Allocation problems in Directors' & Officers' policies	Vanessa Maher Philip Rowell, David Miller Lori Callahan Chrisopher Rodd Peter Mann Pam Madafiglio, Mark Doepel Ron Salter Neil Campbell
1300	Sit down lunch with speaker <i>Sponsored by Carter Newell, Lawyers</i> Eric Philips, Founder and Director Icetrek Expeditions	
Concurrent Workshops		
1420 - 1510	<ul style="list-style-type: none">• OH&S risk and risk allocations – during the recovery• No more gaps in liability insurance• Life & liability death claims• Warranties in marine insurance – the past, the present and the future• Professional indemnity claims against brokers and agents• Brain-damaged babies and structured settlements – the pros and cons• Allocation problems in Directors' & Officers' policies	Yin Chim, Principal, Marsh Risk Consultancy Vanessa Maher Richard McCormack Ron Salter Pam Madafiglio, Mark Doepel Michael Proud Neil Campbell
Close of Sessions		
1540	Coaches depart for Tasmanian Cricket Association Headquarters at Bellerive Oval	
1600 - 1730	Farewell and tasting of Tasmanian wines Coaches will return delegates to Hobart hotels or to the Hobart airport	

Keynote Speakers



Hon Peter Underwood AO, Chief Justice of Tasmania Justice Peter Underwood was appointed to the office of Chief Justice of the Supreme Court of Tasmania on 2 December 2004. He was first appointed a judge of this Court in September 1984. In addition to his commission as an Australian

State Superior Court Judge, Justice Underwood is the Deputy President of the Australian Defence Force Discipline Appeal Tribunal. He was the President of the Australian Institute of Judicial Administration from 2002 – September 2004. In 2001 the University of Tasmania awarded him an honorary Doctor of Laws degree in recognition of his services to legal education, the arts and the administration of justice. In June 2002 Justice Underwood was appointed an officer of the Order of Australia. In the absence of the Governor, Justice Underwood is the Administrator of Tasmania.

Since his appointment to judicial office, Justice Underwood has shown a special interest in the reform of civil procedure and the use of technology as an aid to judicial work. In 1989, he introduced case management to the Supreme Court of Tasmania. He was instrumental in the introduction and development of computer technology in the Court, and in 2000 and 2002 was the Chair of an Australian Institute of Judicial Administration Committee which held "Technology for Justice" conferences attended on both occasions by nearly 400 delegates, many of whom came from overseas.

Justice Underwood has an interest in teaching. As well as managing and teaching the Supreme Court Practice and Advocacy Unit at the University of Tasmania Professional Legal Training Program, he teaches advocacy in all States of Australia with the Advocacy Institute of Australia and overseas with the College of Law (UK).

From 1989 - 1994, Justice Underwood was the Chair of the Friends' School, a large Hobart Quaker school. Justice Underwood also has an interest in the arts and since 1997 has been the Chair of the Tasmanian Symphony Orchestra Board. Earlier directorships were held on the Tasmanian Theatre Trust Board, the Tasmanian Arts Advisory Board and other performing arts organisations.

Justice Underwood is a graduate of the University of Tasmania and prior to his appointment to the bench practised law in Hobart, Tasmania. Although

his practice was largely a civil one, he appeared as counsel in a number of major criminal trials, Royal Commissions and the like. He was one of the counsel for the Commonwealth of Australia in the landmark Constitutional case, *Tasmania v the Commonwealth* (the Tasmanian Dams Case).

The Trial Process – does one size fit all?

In this paper Chief Justice Underwood questions whether, in the 2nd millennium, the cataclysmic event of a trial is the appropriate method of resolving civil disputes? Is a continuous trial necessarily the last resort for the resolution of all kinds of civil dispute resolutions, or is the trial, as the ultimate conflict resolution event, merely an historical conception that conservative lawyers never question?

Once the issues are defined and joined why not tailor the process for resolution to fit the individual case? Except in jury cases, why should all the evidence and all the argument be presented in a single, continuous – and expensive – process? We have moved a considerable distance from orality which underpinned the need for the continuous trial. Should we question this sacred belief in the trial process? If yes, what are the alternatives and will they benefit the litigants?



Professor Greg Reinhardt

The Australian Institute of Judicial Administration affiliated with Monash University

Greg Reinhardt graduated from the Law School at The University of Melbourne in 1976 with the Degrees of LLB

(Hons) and BA. He was articled in the firm of Ellison, Hewison & Whitehead (which became Minter Ellison) rising to Partner in 1982 and remained with the firm until 1991 specialising in commercial litigation with emphasis on the law of insolvency.

From April 1995 to March 1997 he was Academic Secretary of the Victorian Attorney-General's Law Reform Advisory Council.

In February 1997, Greg took up the appointment as Executive Director of The Australian Institute of Judicial Administration, affiliated with Monash University.

He is the editor of the Journal of Judicial Administration and teaches civil procedure and insolvency law both at Monash and Melbourne universities.

Resolving the dilemma of acting for insured and insurer – some thoughts?

Difficulties may arise for an insurer and its solicitor where documents or other information come into the possession of the solicitor when acting on behalf of the insurer and its insured in the course of its conduct or defence of proceedings on behalf of the insured. In many cases the document or information will be provided by the insured. It will be provided under an obligation to assist the insurer but at the same time may prejudice the insured's right to indemnity. How are these problems to be resolved? Professor Reinhardt will discuss a number of decided cases including the decision of the New South Wales Court of Appeal in *Mercantile Mutual Insurance (NSW Workers Compensation) Ltd v Murray* (2004) 13 ANZ Ins Case 61-612 [2004] NSWCA 151.



Mathew Kaley

Mathew Kaley is General Counsel for Allianz Australia, which is the senior legal officer in that company. Allianz Australia is one of the largest general insurers in Australia and is part of the worldwide Allianz Group. Mathew has held the position of General Counsel

since 2001 and, in that role, manages Allianz' Corporate Legal team which conducts work across the broad range of legal issues faced by a general insurance company. Those issues include a significant number of regulatory matters, and Mathew leads Allianz' work in considering the impact of, and responding to, APRA's proposed Stage 2 reforms. Before coming to Allianz, Mathew was eight years with Clayton Utz, practising principally in the general insurance sector, and also worked a year with Clifford Chance in London. During the late 1990's, Mathew served a number of years on the NSW Branch Committee of AILA.

APRA Stage 2 reforms

In May this year, APRA released comprehensive details of most of its "Stage 2 Reform" package. These include new prudential standards relating to financial arrangements, risk management, outsourcing, corporate governance and fit & proper arrangements, and a discussion paper regarding the regulation of corporate groups. The package significantly increases the scope and depth of regulation being applied to general insurers and has produced a range of issues which still need to be resolved. APRA is aiming to have most of the package in place for 1 January 2006. In his presentation, Mathew Kaley will cover the significant

obligations under the package and the state of play, including the important outstanding issues, from a general insurer's perspective.



Fred Hawke,

Partner Clayton Utz

Fred Hawke has extensive legal and practical experience in insurance law, claims management and insurance company operations. Before joining Clayton Utz, he was directly employed in the insurance industry for more

than 20 years and was responsible for negotiating and settling insurance and reinsurance disputes involving some of Australia's largest liability losses.

Since joining Clayton Utz six years ago, Fred has practised extensively in the field of insurance and reinsurance law, with special emphasis on regulatory and compliance issues, captive insurer arrangements, Bankers Bonds, crime and financial liability insurances. Trade credit and insolvency and political risk insurance are also areas in which he has had considerable experience, both in the insurance industry and in legal practice.

He is a well recognised and prolific writer and presenter on insurance law and insurance industry related legal matters and teaches Professional Indemnity Insurance in the Graduate Studies Program at Melbourne University. Fred's areas of expertise include Insurance - Life & General, Litigation & Dispute Resolution, Reinsurance, Financial Services Reform, Policy interpretation and drafting.

The Innocents Abroad

The working title of the topic is "The Innocents Abroad" and the paper is intended to address the fact that a great deal of Australian Corporate and Government insurance is placed in the London market, especially in the excess property, casualty and financial liability lines. The paper will deal with the practical and legal difficulties which Australian insureds are likely to encounter, both in negotiating the terms of that coverage and in collecting claims. It will deal with the problems involved in collecting claims from Equitas and Lloyds Marine Reinsurers and Excess Insurers on behalf of Australian insureds and Captive Insurers, even where the ceded or primary policies are subject to Australian law and the reinsurance or excess cover supposedly follows form.

The paper will also tackle the lack of awareness on the part of many Australian insurance lawyers and risk managers, especially the generation which has grown

up accustomed to the *Insurance Contracts Act*, of how rigorous the UK common law of insurance can still be and how to negotiate effectively with run off entities, which are not susceptible to commercial pressure. The main technical issues addressed will be conditions precedent and the effect which they are given in English Insurance Law, non-disclosure under the *CTI v Oceanus* and *Pan Atlantic v Pine-top Tests*, Choice of Law/Forum Clauses, anti-suit injunctions and Utmost Good Faith under the Common law.



Gregory Pynt

Greg graduated from the University of Western Australia with a Bachelor of Laws in 1977 and subsequently moved to London in 1981 where he worked for Willis Faber & Dumas, Insurance Brokers. Between 1981 and 1983, Greg worked in the Litigation

Department of Clifford-Turner (now known as Clifford Chance) in London. He then returned to Perth and in 1987 became a partner in Mallesons Stephen Jaques. Greg left Mallesons Stephen Jaques in April 1996 to set up Pynt McKay, now known as Pynt & Partners.

Greg has had a long association with the Australian Insurance Law Association, serving on its Western Australian branch committee (for a time as Chairman) and as a director on the national Board.

Greg is a Visiting Fellow at the University of Western Australia where he co-ordinates and lectures in insurance law at the undergraduate and post graduate level.

I'm a lumberman, are you ok?

Is an insured entitled to indemnity for a third party settlement made without the insurer's consent?

By availing itself of the protection of section 41 of the *Insurance Contracts Act*, an insured can settle a third party claim and not be in breach of a policy condition preventing it from settling the claim without the insurer's consent.

But is the settlement binding on the insurer? In particular, when the insured seeks indemnity for the settlement amount, is the insurer prevented from disputing the insured's legal liability to the third party and the quantum of the settlement?

If the settlement is not binding on the insurer, is it enough for the insured to prove that having regard to the available evidence and the risks and costs of litigation that the settlement was reasonable? Or must the insured also prove that if the claim had gone to trial, the third party would have established liability against the insured for at least the amount of the settlement?

And do the answers to these questions depend on whether the policy contains an exclusion for liability assumed by the insured under a contract that would not have been imposed on the insured but for the contract? The presentation will attempt to answer all these questions and more.



Wrest Point Conference Centre, Hobart

Practical Break-out Sessions

Thursday 10 November

Please indicate your preferred session on the Registration Form as there will be limits on some sessions and they will be allocated strictly in order of receipt of your Registration Form and payment.

Risk assessment

Tattersall's Hobart Aquatic Centre

David Kent, Marsh

Tattersall's Hobart Aquatic Centre suffered a major incident in April 2001. The session will focus upon the lessons learnt by the centre Management and provide insight as to the clients experience with the claim process during the recovery phase.

Participants will also visit Aurora Energy Pty Ltd to witness a pole top rescue demonstration.

Fire cause determination

Tasmanian Fire Service facility, Cambridge

Colin Thomas, Thomas Whayman & McCarthy

Fire cause determination; Dispelling some myths - understanding experts reports

The breakout will be co-ordinated by Mr Colin Thomas a Fire Scene Examination expert with in excess of 19 years experience. Mr Thomas will be assisted by members of the Tasmanian Fire Service Fire Investigation Unit and Fire Service training staff.

The Tasmania Fire Service Training Division have kindly provided the use of their facilities including their new "burn house".

This breakout session will include:

- A view of burn indicators in three previously burnt "fire rooms". Videos will then be shown of how these fires developed.
- The actual burning of at least one room in the fire house with internal cameras showing fire development. Members of the Tasmania Fire Service will extinguish the fire. We will view the resultant fire damage.
- Demonstrations of:
 - i) how some substances when placed together can self ignite;
 - ii) how petrol and other flammable liquids react to fire (it's not always as you believe)
 - iii) common accidental heat sources.

At the conclusion of this practical breakout, a presentation will be made relating to the observations and information obtained during the session and how this information can dispel some of the myths and make the understanding of experts reports more "understandable".

Vehicle collisions: The difference between real and staged

Tasmania Police Academy, Rokeby

**Shane Richardson, DVExperts International Pty Ltd
Principal Forensic Engineer**

The issue of a staged versus a real collision is a recurring event confronting those associated with the insurance industry. This presentation will provide those that deal with consequences of vehicle collisions the opportunity to witness various collision types and inspect and observe the vehicle damage sustained and evaluate the post collision vehicle motion (the key factors in identifying a staged collision). This practical workshop will demonstrate:

- Skid tests to determine the effective friction factor,
- Vehicle into pedestrian collisions,
- Vehicle into bicyclist collisions.

Two vehicle collisions will be demonstrated showing the difference between:

- A staged collision (one vehicle stationary and another vehicle driven into the stationary vehicle)
- Typical collision (both vehicles driven into one another).

Participants will have the opportunity to see real life crashes, evaluate information, and be provided with the opportunity to determine anomalous information that may be used to obscure staged vehicle events.

A foremost expert in Australia on vehicle collisions will be running this session and will take the time to attend to all questions presented by delegates. Don't miss this crushing event!

Shipbuilding and commercial life-raft manufacture

**Simon Carter, Legal Manager Incat
Life Raft Systems Australia Factory
Prince of Wales Bay, Hobart**

Hobart is the base for two of the world's leading designers and manufacturers of cutting edge marine technology.

This session will involve a tour of the Incat shipbuilding yard. Incat produce aluminium ocean-going wave piercing catamarans, at least two of which will be under construction during the course of the inspection. A 98-metre catamaran (one of which is pictured) will be close to completion, and the largest ever built, a 118-metre catamaran, will be well under way. Examination of the vessel will include an explanation of wave piercing technology, the massive propulsion units involved, and the jet steering units all of which combine to produce commercial vessels which are capable of travelling at around 48 knots, or about 100 kph.

Life Raft Systems Australia designs and produces commercial marine evacuation systems and life rafts. It is a world-leading commercial life raft designer and manufacturer at the cutting edge of technology, and its products are now highly sought after throughout the shipping world. A film on launching procedures, an examination of the factory and of the partly completed product will be a feature of this part of the session.



*Incat Hull 061 HSV2 Swift under control of the US Navy
pictured in Storm Bay, Hobart*

Medico-legal examinations

Wrest Point Conference Centre

**Dr Philippa Taplin, Radiologist, Tasmania,
Dr Graeme Jones, Rheumatologist, Tasmania
Dr Gordon Stuart, Neurosurgeon, mlcoa, Tasmania**

When you brief a medico-legal expert what do they actually do?

This session will demonstrate how rheumatological and neurosurgical examinations are conducted. Both Dr Jones and Mr Stuart will:-

- (a) take a history, including complaints of ongoing symptoms and disabilities;
- (b) conduct a physical examination;
- (c) examine radiology;
- (d) demonstrate how various rheumatological and neurosurgical tests are carried out, their purpose and what you would expect to find if the test is positive; and
- (e) draw their conclusions.

Dr Taplin will show a number of radiological images and demonstrate to those attending what various well-known conditions look like.

Participants will have the opportunity to ask questions throughout this session.

Document examination and the arson investigator

Wrest Point Conference Centre

Paul Westwood, Forensic Document Services Pty Ltd

Documents such as accounting records, asset registers, receipts and invoices found at the scene of a suspicious fire may provide valuable evidence which will assist in determining who was responsible by establishing a possible motive for the crime. Alternatively documents may provide evidence which may vindicate a suspect.

This presentation will focus on the role of the document examiner in general, with particular emphasis on detecting fraudulent alterations or fabrication of documents prepared to inflate an insurance claim, for example. The presentation will also touch on the problems associated with burnt and water-damaged documents.

Paul is a former Director of the Document Examination Laboratories of the Australian Federal Police and the Department of Immigration. He has established private document laboratories in Canberra, Sydney, Hong Kong and shortly in Singapore and has worked extensively for government departments, banking and financial institutions and law firms throughout Australia and overseas. Paul was awarded the Medal of the Order of Australia in 1982 for services in the field of document examination whilst a member of the Australian Federal Police. He was also awarded the National Medal in 1984 in respect of police service. Paul holds the degree of Bachelor of Laws and a Diploma in Document Examination from the Forensic Science Society of the United Kingdom. He is also a corresponding member of the American Society of Questioned Document Examiners.

Concurrent Workshops

Friday 11 November

The concurrent streams will be repeated to enable all delegates to attend three of the interactive workshop sessions. Please indicate your preference on the Registration Form as there will be limits on some sessions and they will be allocated strictly in order of receipt of your Registration Form and payment.

OH&S risk and risk allocation during the recovery

Yin Chim, Principal, Marsh Risk Consulting

Marsh will conduct a session addressing the identification and management of OH&S issues that are present at large property loss events. Using a case study of a property loss, the participants will be guided through the process of hazard identification, allocation of responsibilities and development of a risk management plan.

Yin is a Principal Consultant with Marsh Risk Consulting who specializes in consulting on occupational health and safety issues and organisational risk. In this role she provides consulting services resulting in the development of corporate OHS strategies, organisational risk management, systems development, on site implementation, systems auditing and management, contractor safety and employee training.

Yin has completed consulting services for a wide range of industries including food and product manufacturing; local government; corporate/financial sector; health sector; transport and warehouse distribution; pharmaceuticals; retail and commercial and residential construction

No more gaps in liability insurance

Vanessa Maher, Vice President Claims Asia Pacific, Liberty International Underwriting, NSW

Most policy coverage disputes arise from a misunderstanding between the insured and their insurer. Within public liability policies there are a number of different types of insuring clauses. A move from one type of insuring clause to another can leave a gap in cover for insured's, or can give rise to dual insurance. This workshop will consider some of the different types of insuring clauses in public liability policies and compare the difference in cover between them. It will also examine some existing industry wordings and discuss how to best protect an insured from having a gap in cover if you move between

insuring clauses. This workshop will be interactive and designed to ensure that attendees can walk away with some practical skills to apply to their day to day activities.

Vanessa Maher is the Vice President of Claims Asia Pacific at Liberty International Underwriter (Liberty). In that role she is responsible for all claims that arise throughout Asia Pacific. Vanessa has been handling claims since 1995. Over that time she had conduct of a range of different claims, including products and public liability, professional indemnity and directors and officers, compulsory third party and in more recent times property, marine and engineering claims. Throughout her career Vanessa has worked for a number of different insurers such as AMP, QBE and HIH. As a result she has been exposed to a wide range of products and wordings. In her role at Liberty Vanessa is also involved in the development of public and products liability and professional indemnity and directors and officers' policy wordings. She has handled claims throughout Australia and Asia and so is familiar with a number of different jurisdictions. She is also legally qualified and prior to her current role was the Assistant Corporate Counsel at Liberty.



Fishing from Dolphin Sands looking towards the Hazards, East Coast

Life & liability death claims

Richard McCormack, Barrister, VIC and WA

Is he really dead or is he just lost, or did he fake it?

The presentation by Richard McCormack is directed to forensic and other evidentiary considerations concerning the presumption of death, suicide and claims involving fake deaths. It is very difficult to draw the often very thin line between an accident where a person may be entirely blameless in relation to their own death, and one which concerns a suicide, with a resulting claim on the suicide's life policy, and various legal doctrines may need to be considered.

Richard McCormack has, since his admission to practice in 1983, practised on a regular basis in a wide range of insurance law matters, including appearing before the High Court, Federal and Supreme Courts throughout Australia. His practice includes appearing in and advising upon a diverse range of insurance matters, with particular areas of specialty including construction of policy terms and exclusion clauses, and claims which involve complex technical and scientific matters.

As a result of his experience in patent law matters, which commonly involve a diverse range of technology, chemical and engineering applications, such as often arise in industrial and engineering claims, he has a particular interest and experience in marine, aviation and product liability insurance.

Areas of technology of particular interest to Richard include mechanical and electrical engineering, industrial and physical chemistry, pharmacology, fuel compositions, polyesters and polymers, biotechnology, and computer technology. His particular areas of speciality include advising in relation to all aspects of preparation and settling of drafts of expert evidence for use in legal proceedings.

He has, since 1987 (to present), complemented his practice as a barrister through his teaching patent law in the Masters of Law (LLM) course at the University of Western Australia (UWA). Since 1998 (to date), Richard has been an Honorary Visiting Fellow at the Law School of UWA.

Asbestos related disease claims: the long tail continues...

Philip Rowell, Partner, Monahan + Rowell and David Miller, Legal Counsel, CSR, VIC

The emphasis of this workshop will seek to provide practical claims handling tips from the defence perspective and will cover issues including limitations,

cross - vesting, legal liability, causation, contribution, quantum of damages, insurance indemnity and will also look at the effect of tort law reform .

It will also include an overview of the manner by which asbestos related disease claims have changed the law, both statute and common law.

Phillip's expertise includes the full scope of insurance law including coverage issues, professional indemnity claims, directors' and officers' claims, product and public liability claims and policy wordings and advice. Additionally his work includes all types of personal injury litigation including professional indemnity, public and products liability with particular emphasis on health professionals.

Phillip has acted for CSR Ltd in its asbestos-related litigation in Victoria since 1986 and was responsible for negotiating the first global settlement of claims in Australia being the claims arising out of the Wittenoom mine and mill in 1989. He has an interest in any litigation relating to asbestos whether of a personal injury nature or otherwise.

David Miller is legal counsel with CSR Limited where he has been employed since 1994. David is responsible for the day-to-day management of CSR's ongoing asbestos personal injury and product liability litigation in Australia and the United States.

His involvement in dust diseases litigation in different jurisdictions gives him a unique perspective into the various issues which face defendants and lawyers involved in this interesting and specialised area.

Public and product liability claims

Lori Callahan, National Claims Manager, Allianz Insurance

Public and Products Liability Claims: How Tort Reform is Changing Traditional Definitions of High Performance and Performance Indicators

Tort Reform has had a dramatic impact on the traditional manner in which High Performance is defined. In addition, Key Performance Indicators (KPIs) previously used to judge the performance of both Public and Products Liability insurance defence lawyers and Public and Products Liability insurance claims departments no longer are valid as indicators of High Performance in the post Tort Reform environment.

Traditionally, lawyers as clients of the insurance industry have judged their performance based upon hours billed; fees collected; customer satisfaction

feedback; number of panels the firm was selected to represent; and the number of new instructions received.

In turn, traditionally, insurance companies judged their legal panel's performance based upon a variety of measures that are diminishing in their validity or achievability in the post Tort Reform era.

Thus, with the onset of Tort Reform, new KPIs must be constructed that truly represent how High Performance is to be judged and rewarded.

It is not only Lawyers of the industry, however, whose KPIs are impacted by Tort Reform. Insurance company Liability claims departments are facing the same challenges as the lawyers who have conduct of their legal work.

Again, Tort Reform has impacted these as valid KPIs. If claims departments do not successfully argue for and present alternative KPIs that reflect performance in the new environment, they will be judged by management as ineffective, even if the bottom-line results of the company are improving for Liability classes.

There are, however, KPIs that can serve as useful measures for lawyers and Liability claims departments. The risks associated with failing to manage these properly are great and it is therefore incumbent on the industry and its lawyers to discuss and share information regarding these new performance measures.

Lori Callahan is the National Manager Liability Claims at Allianz Australia. Before coming to Allianz, Lori was with the law firms of Phillips Fox and Tress Cox. Lori is admitted to practise law in Australia and the United States. In the United States Lori was a partner with an insurance defence law firm and was General Counsel and Vice-President of Claims for a professional indemnity insurance company. Lori chaired the claims committee for the international insurance association, PIAA, and has served in a variety of positions in various law societies and insurance associations.

An introduction to the *Insurance Contracts Act*

Christopher Rodd, Manager Technical Claims, CGU, VIC

An introduction and discussion of the *Insurance Contracts Act* 1984, its purpose, key provisions and the relevance of those key provisions to day to day insurance transactions and insurance business. The

presentation will focus on major provisions of the act, identifying the relative strengths and weaknesses of particular sections and how they impact on both insurers and insured. Christopher will discuss a number of the leading cases that have dealt with interpretational issues as a means of illustrating how the Act has operated to date and where necessary identify those areas that were identified as being in need of legislative reform.

This session is intended for those who are either less experienced or requiring an update on the Act.

Christopher will present his two sessions prior to Peter Mann's *'The Practical Implementation of the reforms to the Insurance Contracts Act.'*

Christopher Rodd is currently the Technical Claims Manager for Intermediary Business for CGU Insurance. He has been with CGU over 16 years, having commenced with Commercial Union as In-House Counsel in Sept 1989. Prior to joining Commercial Union, he worked for 6 years with Phillips Fox Melbourne. After many years as National Claims manager for CU and CGU, Christopher now focuses on commercial insurance business for the group. In his role with the company, he has been involved in numerous aspects of the company's diverse range of products, from marine insurance to domestic motor. His experience includes both underwriting and claims administration and embraces policy drafting, compliance, staff training and a broad range of legal advice work on the various facets of the company's insurance operations. Christopher has participated in numerous industry working parties over his years with the company and has had a long association with AILA.

Medical negligence claims

Michael Proud, Partner, Phillips Fox, VIC

Brain-damaged babies and structured settlements – the pros and cons

The concept of the structured settlement in the context of multi-million dollar damages claims has long attracted both Plaintiff and Defendant lawyers. This workshop will discuss the elements of the structured settlement and consider the desirability of applying it to the settlement of a multi-million dollar brain-damaged baby claim.

The workshop will be conducted by Michael Proud who is a partner of Phillips Fox and who has practised extensively in medical malpractice litigation. He was instrumental in obtaining the approval of the Victorian

Courts in two recent interim structured settlements and has provided advice to his major client, the Victorian Managed Insurance Authority, concerning structured settlements in the Victorian context.

He will be assisted in the workshop by Russell Jones, the Claims Manager of the Victorian Managed Insurance Authority's Program who has extensive experience in the management of major damages claims.

Warranties in marine insurance: the past, the present and the future

Ron Salter, Consultant, Phillips Fox, VIC

The presentation will involve a consideration of sections 39-47 of the *Marine Insurance Act 1909*, the way in which provisions have been treated by the industry and the courts over the last century, the recommendations for reform made by the Australian Law Reform Commission in April 2001 and the approach to the industry to those recommendations

Ron Salter recently retired from partnership at Phillips Fox after 37 years, but works both as a consultant at the firm and as a commercial and maritime arbitrator and mediator. During his long career, he has acted for much of the Australian marine insurance industry as well as for overseas underwriters doing business in the Australian market. Among other activities, he has been the president of the Maritime Law Association of Australia and New Zealand, a member of the executive council of the prestigious Comité Maritime International, and the vice-chairman of the Maritime and Transport Committee of the International Bar Association. He has been regularly listed in various *Euromoney Guides to the World's Leading Lawyers* and in 2004 and 2005, he was the most nominated Australian in the *Guide to the World's Leading Shipping & Maritime Lawyers*.

The practical implementation of the reforms to the *Insurance Contracts Act*

Peter Mann, Partner, Clayton Utz, NSW

"The *Insurance Contract Act* (ICA) inception in 1986. In 2003 a comprehensive review of the Act was commissioned by Treasury. The review was conducted by Nancy Milne and Alan Cameron (the Review Panel). The first stage of the review process concerned section 54 of the ICA and how it impacted on claims made and notified policies. The second stage of the review concerned provisions other than s54. Draft legislation was distributed for comment in respect of the first

stage of the review. The report of the Review Panel on the second stage of the review which was dated June 2004 was published in January 2005. Draft legislation for comment is currently awaited.

The workshop will look at the major recommendations for change, any draft legislation and the impact that the recommended changes will have on the operation of the Act as it impacts on insurers. As a workshop the session will focus upon areas of greatest interest to the attendees who will be given an opportunity to direct the focus to the areas of greatest interest to them.

Peter Mann is a Tasmanian who now lives in Sydney. Peter is a general and life insurance and reinsurance specialist with over 25 years experience. He is the national head of insurance at Clayton Utz. He is the author of a leading insurance text in Australia, the *Annotated Insurance Contracts Act*, now in its 4th edition. It is widely recognised as the leading reference source for the law relating to insurance contracts as regulated by the *Insurance Contracts Act*.

His practice is a combination of non-contentious and contentious insurance work. His work involves general advice, regulatory advice, drafting and dispute resolution in the areas of general insurance, life insurance and reinsurance. He lectures on insurance law at the University of New South Wales Financial Services Masters Course.

Peter is listed in *Australian Legal Who's Who* and in *Euromoney - Insurance & Reinsurance Lawyers* (1998, 2000, 2002 & 2004), and was a recommended lawyer in *Global Counsel* 3000(2003/2004).

Professional indemnity claims against brokers and agents

Pam Madagfiglio, Past President of AILA, and Mark Doepel, Partners, Minter Ellison, NSW

This will be a practical and topical workshop based on actual claims Pam and Mark have handled in their practices over the last 18 months. It will look at what went wrong, the lessons learnt, and the systems and procedures insurance intermediaries should put in place for best practice going forward.

Pam is a partner at Minter Ellison and leader of the Insurance and Corporate Risk practice in Sydney. Pam has worked in brokers' and agents' professional indemnity claims for more than 25 years. She has the advantage of an extensive knowledge of the insurance industry and 'front-end' advice, compliance and regulatory work. Pam is on the NSW Branch Executive of ANZIIF and chairs its education committee.

Pam holds a Ministerial appointment to the Comcover Advisory Board. She is responsible for co-ordinating the Minter Ellison Handbook on the *Insurance Contracts Act*.

Mark has practised in the area of insurance law for over 14 years. He has been with Minter Ellison since 1990. After 4 years in London working for the insurance firm of Cameron McKenna and also working in the Minter Ellison London office, Mark returned to Sydney in late 1998 and was made a partner in the firm in 2000.

Mark has a busy practice in the area of professional indemnity/directors' and officers' claims and also looks after the medical negligence practice in the Sydney office.

Mark was appointed to the NIBA scheme in 2003 and has a particular interest in brokers and insurance professionals claims.

Allocation problems in Directors' and Officers' policies

Neil Campbell, Barrister, Auckland and Senior Lecturer, University of Auckland

This presentation will consider allocation problems that arise in D&O cover when insured directors and their (uninsured) company together become liable to pay a judgment or settlement sum, or together incur defence costs. The insurer may argue that it should provide an indemnity for no more than the directors' allocated share (as between the directors and the company) of the judgment or settlement sum, or of the defence costs. It will be argued that the New South Wales Court of Appeal's analysis of such problems, in *Vero Insurance v Baycorp Advantage* (2004), was largely correct, but that the Court's decision does not take account of one important aspect of D&O cover.

Neil is a graduate of the University of Auckland and of Cambridge University. He combines a practice as a barrister with an academic career.

Neil practises from Shortland Chambers in Auckland. He has a general civil litigation practice, a significant part of which consists of advising and acting on insurance coverage disputes. He has advised on policies ranging from personal accident through aquaculture to D&O.

Neil is also a senior lecturer in the Faculty of Law at the University of Auckland, where he teaches insurance law and company law. His research on those subjects has been published in the *Cambridge Law Journal*, *Lloyd's Maritime and Commercial Law Quarterly*, the *Insurance Law Journal*, the *New Zealand Business Law Quarterly*, and the *New Zealand Law Review*.

In recent years Neil has written and spoken on various insurance law issues, including reform of the duty of disclosure, the effect of fraud by insureds, and the remedies available to insureds where insurers fail to indemnify. He is on the Council of the NZILA.



Constitution Dock, Hobart – haven for the finishing yachts from the Sydney to Hobart yacht race

Wednesday Social Program

Wednesday 9 November

AILA Golf Day

Departs Wrest Point Conference Centre 1215 and returns 1800

Please meet in the main entrance/hotel reception area of Wrest Point at 1210.

Enjoy a game of golf with friends at the popular Kingston Beach Golf Course, rated in the top 100 courses in Australia. Situated in the river side suburb of Kingston some 15 kilometres from the city you will discover a challenging layout, narrow fairways with small undulating greens, water hazards and strategically placed bunkers. On arrival at Kingston Beach enjoy a light lunch before your 1300 tee time and after the game refreshments and finger food will be provided before your transfer back to Wrest Point. Take a look at Kingston Beach Golf Club by visiting www.kingstonbeachgolfclub.com

You will be contacted mid October to finalise details including whether hire clubs are required.

Cost: Adult \$75

Snowy River Trout Fishery

Departs Wrest Point Conference Centre 1030 and returns 1600

Imagine the satisfaction of sitting down to a barbecued Atlantic salmon you had caught yourself on the end of a line. That experience is guaranteed at the Snowy Range Trout Fishery, where the only problem is pacing yourself so you don't catch too many salmon, rainbow or brown trout too quickly. There's no tossing fish back, what you catch you have to keep and buy (fish are weighed after they have been cleaned, and help is at hand for the task). Ponds of different sizes are stocked at different rates - small ponds for children are thick with fish and bigger ponds have fewer fish to test adults skills. The surroundings are so peaceful - a park-like setting lapped by the bush - you will want to linger. Everything you need - rods, nets, bait and flies - is available and your fish can be cleaned, seasoned and wrapped in foil ready to cook on a barbecue at the fishery. Besides fishing, there are some short walks and lots of fish to feed in the display ponds.

This half day tour includes a fly fishing tutorial, fly fishing under tuition of an expert Trout Guide and a fabulous lunch. Arrangements can be made to have your fish frozen at Wrest Point in readiness for you to take home at the end of the conference.

Cost: Adult \$125 (includes transport, entry fees, tuition and lunch)

Child \$65

Sailing

An afternoon of sailing on *Quetzalcoatl*

Depart Royal Yacht Club of Tasmania Marina
(5 minutes walk from Wrest Point)

Departs 1200 and returns 1630 approximately

Quetzalcoatl (the Aztec flying serpent god) is a 40 foot Don Jones designed sloop awarded line honours winner of the Melbourne/Hobart race in 2004 (that is, the West Coaster), and was also the winner of the sovereign series which is comprised of the Cock of the Bay race in Melbourne, the Melbourne/Hobart West Coaster, and the King of the Derwent race in Hobart. She won this series this year, that is, 2004/2005. Drinks will be provided but we suggest you have lunch prior to departure. Life jackets will be provided. Please bring a hat, warm, weatherproof jacket and white-soled or boat shoes.

Cost: Adult \$75 (to cover sponsorship of further events for the owner of *Quetzalcoatl*)

Child over 15 years and accompanied by an adult \$45

Mt Wellington Bushwalk

Departs Wrest Point Conference Centre 1130 and returns 1530

Journey up to Fern Tree and the Mt Wellington Pinnacle Road where the first stop will be Shoobridge Bend, where you will take a short stroll into the forest. Walk through cool wet eucalypt forest (featuring some of the only Myrtle regeneration on the Mountain) to a magnificent old Eucalypt known as The Octopus Tree. After a bit of a look around we'll head back to the bus and continue the journey.

The next stop is at The Springs. This is a longer walk of about an hour, following the contour across the face of the Mountain to Sphinx Rock. The views of Hobart and the Derwent River below us, and the Organ Pipes above, are great from the track, and nothing short of stunning from Sphinx Rock. Weather permitting lunch will be at this spot. Rock Cabin, a further ten minutes on, provides shelter if required. After lunch head up the Summit, by coach. Spend about 20 minutes on the Summit, admiring the sublime views (unless the Mountain has its head in the clouds) of the southwest, far south and south east.

On the way down we may stop at the Chalet for another vantage point over Hobart and the Derwent River.

The tracks are quite good and are flat on the whole, but there is some undulation and rough ground so participants need to wear sturdy shoes and be prepared for a little bit of mud. The walks are at around the 600-700m level, so there is no risk

of exposure due to cold and high winds, however participants should bring a warm jacket/jumper and waterproof jacket for walking and in case conditions are poor on the Summit. A sun hat and glasses and sunscreen are also needed. A bottle of water is a great idea too. The walking is easy, but participants with existing illness or injury should advise before departing, and if the condition is serious enough, they may not be able to take the tour. The group will be given a short safety briefing before beginning the first walk.

Cost: Adult \$70

Child over 12 years and under adult supervision \$35

Mt Wellington Downhill Bike Ride

Departs Wrest Point Conference Centre 1100

For the ride of a lifetime with spectacular views Brakeout will take you from the summit of Mt Wellington (1270m) back to Wrest Point Conference Centre (21kms). You will take in the views from the distant mountain ranges of the South West, to the panorama of Hobart below. After a safety briefing you will ride down the road with the alpine terrain gradually changing as you descend and being replaced by magnificent forest. There are several stops along the way to take in the varying views. Bikes are supplied with helmets and wind jackets and fleece tops are also available.

Cost: Adult \$70

Child over 12 years and accompanied by an adult \$70

Cruise the Derwent to Peppermint Bay

Departs 1115 and returns 1630

You will be transferred from Wrest Point to Brooke Street Pier from where the catamaran will depart for the spectacular cruise to Peppermint Bay. Enjoy a different view of the city, river and beachside suburbs of Hobart and the imposing Alum Cliffs and Fossil Cove, home to the rare white-bellied sea eagle. View a kelp forest with the unique underwater camera and watch the rare white-bellied sea eagles that swoop to greet the vessel. Sample Tasmanian delights at lunch from the Peppermint Bay Grazing Platter, wander through the herb garden and enjoy marvellous views over a glass of local wine.

Cost: Adult \$120

Child \$90

Social functions for delegates, partners and families

Wednesday 9 November

Welcome Reception

1900 - 2030

Sponsored by

Dobson Mitchell & Allport
LAWYERS

Dobson Mitchell & Allport

The Welcome Reception will be held at Wrest Point Convention Centre commencing at 7.00pm and will be an evening of fun and entertainment – a chance to meet up with old friends and renew acquaintances. A gourmet event featuring Tasmanian foods and wines will be offered to delegates.

The entertainment for the evening will be provided by David Foster, the world's greatest axeman. David is the first person in sporting history to have won 1000 world championships. David makes a humorous and interesting presentation to delegates before giving a demonstration of his wood-chopping abilities. Additionally there will be Japanese drumming known as Taiko, a visually spectacular art form, which originated in the festivals and rituals of the agricultural society of ancient Japan, and an art that has flourished in Tasmania.

Cost: Inclusive for full time delegates

Additional tickets: \$80

Thursday 10 November

Gourmet Breakfast on Mt Wellington

Departs Wrest Point Conference Centre 0700 and returns 0930. (0630 departure for those who wish to go to the summit of Mt Wellington prior to breakfast.)

Guests will be transported to the Springs on Mt Wellington for an early morning gourmet breakfast.

The views from the Springs are spectacular and we believe all delegates will want to participate. Waji Spiby, a well known Tasmanian chef, will be catering for breakfast. We suggest you bring warm clothing, a weatherproof jacket and flat shoes. Another venue will be used if the weather is not suitable for breakfast on the mountain.

Cost: Inclusive for full-time delegates

Additional tickets: \$50

Social functions for delegates, partners and families (contd)

Pre-Seaquest drinks on the *SS Cartela*

1800 - 1930

The *SS Cartela* will depart the wharf for an hour and a half of sightseeing on the River Derwent.

Drinks will be served aboard the *SS Cartela* which was built in 1912 for the Huon, Channel and Peninsular Steam Ship Company to carry passengers and freight on the Derwent River and to the Tasman Peninsula, Huon River and D'Entrecasteaux Channel. It took 12 men 3 months by hand to construct the hull and main deck. She was commissioned in 1913. Her 37.4 metre hull is New Zealand kauri, frames Tasmanian blue gum, and upper deck beams Huon pine. She had a triple expansion steam engine with a speed of 12.5 knots but is now diesel powered. Cartela was the aboriginal word for seal. She saw service in World War 1 as a patrol vessel and she was used to cross Bass Strait to Melbourne as a maritime strike breaker in 1915 before resuming her career as a popular ferry.

Inclusive for full time delegates

Additional tickets - see below - Seaquest Conference Dinner

Seaquest Conference Dinner

1930 - late

The major social function of the 2005 AILA Conference – a Seaquest featuring Tasmanian crayfish (also known as southern rock lobster), Tasmanian oysters and other Tasmanian seafoods – complemented by fine Tasmanian wines. The Cartela will deliver guests back to the wharf at Wrest Point where all the fun of this fantastic night will begin – and will keep going until after midnight. Dance to the music of the Giant Hamsters (a renowned Australian band based in Hobart) plus fun and surprise entertainment. We promise quiet music during dinner but great dance music later in the evening.

Please indicate on the Registration Form if you do not eat seafood and an alternative menu will be arranged.

Cost: The Pre-Seaquest Cruise and Seaquest Dinner is inclusive for full time delegates.

Additional tickets: \$210 (food and beverage costs)

Friday 11 November

Lunch

1200 - 1300

Sponsored by Carter Newell Lawyers

A sit-down lunch with a prominent Tasmanian speaker Eric Philips prior to the afternoon concurrent sessions and close of the conference.

Cost: Inclusive for full-time delegates

Additional tickets: \$50



Eric Philips OAM

Tasmanian Eric Philips is a pioneering spirit in Australian professional adventuring. He is the only person to have completed ground-breaking expeditions on the world's four largest icecaps

– Antarctica, Greenland, the South Patagonian Icecap and Canada's Ellesmere Island - and is one of only two Australians to ski to both the North and South Poles. Following his harrowing 1000km expedition across the Arctic Ocean from Siberia to the North Pole, Eric was awarded the Medal of the Order of Australia for achievements in polar exploration.

Eric's expeditions have produced four documentary films, including the Emmy Award-winning Greenland film, *Chasing the Midnight Sun*, screening in over 100 countries worldwide on major networks such as National Geographic, ABC and Discovery Channel. He has worked on numerous film and television productions and as a host for the major American adventure series, *Global Extremes: Mt Everest*. Eric is also an acclaimed musician, photographer and writer and is the author of *Icetrekk*. *The Bitter Journey to the South Pole* (Harper Collins 2000).

Before turning to professional adventuring Eric worked as an educator. He was the Director of Outdoor Education at Geelong Grammar School's prestigious Timbertop campus for five years, worked as a tertiary lecturer in outdoor leadership and was employed as a Field Training Officer at Mawson Station in Antarctica. He now operates his own successful adventure travel business, Icetrekk Expeditions.

Based on his own hard-won lessons in the most severe environments on Earth, Eric nurtures a firm belief that we can succeed both through the power of emotion and our ability to cultivate foresight. His convictions, coupled with a natural ability to present, have made him a recognized force as a lively raconteur and compelling motivational speaker. Eric's real-life stories of adventure and survival are steeped in honest and gritty realism and carry casual messages that underpin the structure and success of any team or individual striving for quality results. He has been engaged as a keynote speaker by major organizations in Australia and around the world. Eric continues to push the boundaries of human achievement.

Tasmanian Wine Tasting

1600 – 1730

The final function incorporates a tasting of Tasmanian wines and cheeses with leading wine judge David Johnstone and a Tasmanian chef offering a variety of Tasmanian wines and nibbles at Bellerive Oval.

Cost: Inclusive for full-time delegates

Additional tickets: \$50

of 'Gardening Australia' says that this garden is "remarkable". This beautiful formal garden features colour co-ordinated symmetrical parterres with English box, topiary and pleached limes. Time permitting, visit the Royal Botanical Gardens, home of Peter Cundall's famous veggie patch. Please wear comfortable walking shoes.

Cost: Adult \$120

Child \$85

Partner and Additional Tours

Thursday 10 November

Gardens with a Difference

Departs Wrest Point Conference Centre 0930 and returns 1630

This delightful, escorted tour visits four wonderful private gardens, all charming and unique!

Sally Johannsohn's garden nestles into the slopes of Mt Wellington at the tiny hillside township of Neika. Featured in the Australia's Open Garden Scheme, summer is a high point of the year featuring flower borders, sunny Mediterranean-style areas and ponds with lush-leaved waterside plants. Home of the unique Water Spirals which stand as a classic garden ornament and throw delightful spiral sprays when used as a garden sprinkler. The six styles on offer prove you can have practicality and beauty.

The Stonehouse Gardens located at Grove, some 30 kilometres south of Hobart, cover a hectare incorporating a woodland area, a bog garden, a box hedge knot garden, a pear wall, a vegetable garden and white garden with exclusively white and grey flowers. The large mudstone house, The Stonehouse, was built in 1854 and has been painstakingly restored by Dianne and Ian Smith.

The 3-year-old Inverawe Native Gardens cover 9.5 hectares along the shores of North West Bay at Margate affording stunning views towards Howden, Dru Point and Bruny Island. More than 4000 plants have been carefully selected for minimum water requirements, minimum maintenance and minimum use of chemicals. The semiformal areas, open forests and lightly timbered park lands have been designed to be at peace with the environment and do all those things a good garden should do.

Wilmar Bouman and Matthew Ryan have resurrected the historic 1860s National Trust of Australia's classified Glebe property 'Corinda' – Peter Cundall

Be Pampered!

Endota Spa on the waterfront in the 1860's City Mill

Enjoy almost two hours of pampering including a facial, manicure, pedicure and massage and a crystal mud footbath. The City Mill retains many of the original features of a working mill and is situated on the waterfront, very close to Salamanca Place. Relax further with a glass of Tasmanian sparkly and some nibbles. This is not just for the women! Individual packages can be arranged including some exotic treatments - check the Endota webpage www.endota.com

Cost: Adult \$90

Historical Hobart - Peeling back the layers

(and visit one of the Oldest Books in the World)

Departs: 1245 and Returns: 1600

A walking tour of Hobart which takes you behind the scenes to hear the stories and sense the atmosphere of European settlement and contact with Aborigines, on the shores of Sullivan's Cove. During the tour discover if the Europeans nearly starved in the early years of settlement, and why; hear about the horrendous experience of female convicts, appreciate what the major influences were on the town of Hobart, thus explaining why Hobart is the way you experience it now.

You will see the influence of an important early Governor - Governor Macquarie, appreciate the influence of whaling on early Hobart Town and learn about Henry Jones and his Jam Factory. Also visit one of the Oldest Books in the World at St David's Cathedral.

Cost: Adult \$40

Child \$20

Friday 11 November

The Sweetest Tour in Hobart - Cadbury Chocolate Factory Cruise

Departs: 0900 and Returns: 1430

You will be transferred from Wrest Point to Sullivans Cove for your Derwent River Cruise to Claremont – home of the Cadbury's Chocolate Factory. From the river you can enjoy panoramic views of Hobart including Mt Wellington, Bellerive and Rosny Hill before heading under the Tasman Bridge and upstream to Cadbury's Chocolate factory. At Cadbury's you will be given a guided tour and discover the history and the chocolate manufacturing processes of the famous factory. Samples are offered. At the end of the tour you will have time to purchase from the huge selection of chocolates in the factory shop.

Please note open toed shoes or dangling jewellery are not permitted on the Cadbury Factory tour. Cameras are not allowed within the factory.

The tour ends back at Sullivans Cove allowing you time to visit the Salamanca shopping precinct or the city shops which are only a few minutes walk away. Your return to Wrest Point or other accommodation properties is your own responsibility.

Cost: Adult \$50

Child \$25

Chef for a Day

Departs: 0945 and Returns: 1500

Under the guidance of a well known local chef you will be guided through the preparation of a sumptuous lunch. Learn the tricks of the trade then enjoy your lunch accompanied by fine Tasmanian wine. An informal, fun filled day with all ingredients and materials supplied.

Please book early as numbers are restricted to a maximum of 16 participants.

Cost: Adult \$120

Saturday 12 November

Cruise to Historic Port Arthur

Departs: 0800 and Returns: approximately 1800

The tour departs from Brooke Street Pier at 0800, then Wrest Point jetty at 0815. Transfer to Brooke Street Pier will be provided from Wrest Point. Please meet in the main entrance/hotel reception area at 0730. Delegates staying at city locations should meet at Brooke Street Pier no later than 0745. Travel the sea route of the convicts transported from Hobart to the penal settlement of Port Arthur. You will be accompanied by an expert nature guide who will introduce you to the local marine life encountered on this two and a half hour cruise. Discover the wild beauty of Cape Raoul, the towering 30 metre sand dunes at Crescent Bay and sight Port Arthur from Point Puer – the same view the convicts had from the water in the 1800s. On arrival at Port Arthur call at the Visitor Centre, the starting point for your exploration of the penal settlement. Walk amongst 40 hectares of ruins, restored buildings, gardens, rolling lawns and enjoy a Tasmanian Gourmet Produce lunch. Visit the Penitentiary and the Separate Prison and see where convict discipline changed from physical to psychological terror.

Return to Hobart by coach, passing the Eaglehawk Neck "dogline" where savage dogs once guarded the narrow isthmus from escaping convicts, the Pirates Bay lookout for a view over Tasman National Park. Finally visit Barilla Bay, home of the famous Barilla Bay oysters. Take a land based tour and sample the product while enjoying a tasting of local Tasmanian wines. Arrive back into Hobart around 1800.

(Minimum numbers required for this tour to proceed)

Cost: Adult \$245

Child \$185



Mt Wellington from Lindisfarne on Hobart's Eastern Shore

Accommodation

No accommodation will be confirmed until deposit or credit card details have been received.

Special room rates have been negotiated with several Hobart accommodation properties and are only available by booking through Conference Design. All accommodation rates are per room, per night and are room only unless otherwise specified. Please indicate your preferred hotel, room type and dates. If you do not require an accommodation booking to be made on your behalf please do not complete this section. Photos are available on the website (where available). If you have any questions or require alternative arrangements please contact Conference Design (info@cdesign.com.au).

Accommodation Guarantee

To confirm your hotel booking, a deposit of one night's accommodation must be forwarded with your Conference registration. Alternatively, your credit card details, if provided, will be passed to the hotel to secure your reservation. No amount is deducted from the credit card until you check out of the hotel.

Accommodation Pre-Payment

You may pre-pay one room night or the total room cost. Please indicate how much you wish to pre-pay on the Registration Form. You need to pay any incidental expenses incurred during your stay (for example, mini bar, telephone or dry cleaning) when checking out.

Accounts

All accommodation accounts must be settled on checkout. If you wish to receive an account you must organise this directly with your accommodation property before you arrive. Contact details for your nominated hotel will be supplied with your accommodation confirmation.

Accommodation Cancellation

Cancellation must be advised in writing to Conference Design at least 72 hours prior to your arrival. Cancellations received within 72 hours of arrival or no-shows will attract a penalty of one night's accommodation.

Hotels

Please refer to the map to check the location of accommodation venues in relation to the conference venue.

If you are wishing to book accommodation for nights additional to Wednesday 9 and Thursday 10 November you will need to contact Conference Design - registrations@cdesign.com.au We will check availability and confirm back to you.

Wrest Point Hotel Casino Sandy Bay

AILA Conference Venue

Stunning views of the city and harbour from the 17-storey tower and a five minute cab ride from the CBD. Facilities include 24-hour room service, casino, indoor heated pool, sauna, tennis court and parking. Wrest Point's spectacular Boardwalk offers entertainment and a great choice of meeting and eating areas.

\$285.00 Tower Suites 4.5 - 5 star

Very spacious with large lounge area, king size bed, CD player, jet spa-bath, double shower, bar, large working desk and broadband data port.

Single/ Twin/Double

\$215.00 Executive Room 4.5 star

Corporate decor, suitable for twin share (queen size bed + single) with working desk & broadband data port and jet spa-bath.

Single/Twin/Double

\$185 Tower Room 4.5 star

Spacious & suitable for twin share (queen size bed + single) with working desk with views of the River Derwent, scenic Hobart or Mt Wellington

Single/Twin/Double

\$155 Water Edge Room 4 star

Not as spacious as the Tower rooms. Suitable for twin share with working desk and broadband data port.

All rooms have water views.

Single/Twin/Double

\$135 Mountain Side Room 3.5 star

Newly refurbished modern accommodation with broadband data port. Connected internally to the Hotel and Conference Centre.

Single/Twin/Double

Other Sandy Bay Accommodation Venues

Grosvenor Court 4 star

\$119 Single/Twin/Double

\$169 2 Bedroom Apartment

A ten minute walk to Wrest Point Convention Centre. Either a 20 minute walk or a short bus ride to the CBD, Salamanca Place and the waterfront precinct. Self-contained accommodation includes mini bar, kitchen facilities, iron and ironing board, TV/VHS and videos.

Motel 429 3.5 star

\$115 Single/Twin/Double

\$140 Queen Deluxe

\$155 Queen Deluxe Waterview

Located opposite the Wrest Point Hotel, Motel 429 is always very popular with conference delegates. On public transport to the city with easy access to the city shops and eateries of Salamanca Place and Battery Point. Facilities include a spa, laundry, BBQ and recreation area.

Hobart CBD/Sullivans Cove Area

Lenna of Hobart 4 star

\$160.00 Single/Twin/Double

Circa 1874, Lenna is a stately mansion ideally located by fashionable Salamanca Place, near city centre and waterfront. Lenna offers spacious ensuite rooms combining traditional elegance and modern facilities.

Henry Jones Art Hotel 5 star

\$240 Single/Twin/Double

Located on historic Hunter Street and a short stroll from the CBD and Salamanca Precinct, Hobart's newest accommodation offers stylish and luxurious accommodation and facilities. Cafes and retail shopping adjoin the hotel as does the day spa complex.

Macquarie Manor 4 star

\$155 Single/Twin/Double

Premier heritage accommodation five to ten minutes by taxi to Wrest Point Conference Centre. A range of spacious rooms, all with ensuite facilities, decorated in antique Edwardian or Victoria style décor. Includes a full cooked breakfast.

Salamanca Inn 4 star

\$166 1 Bedroom Suite

\$220 2 Bedroom Suite

Salamanca Inn is located one block from the heart of Salamanca. Surrounded by a host of cafes, history and activity, yet only a short stroll from Hobart's central business district. All suites offer a superior level of comfort featuring spacious open plan living area, fully equipped galley kitchen, large bathroom and full size deck.

Salamanca Terraces 4 star

\$180 Single/Twin/Double

Perfect corner location and a short walk will take you to charming battery Point, Salamanca Place delights of the city centre. Self contained apartment style accommodation provides a modern and stylish base for your stay in Hobart. Check in for Salamanca Terraces is at Lenna of Hobart, located just across the street.

Somerset on the Pier 4.5 star

\$200 Single/Twin/Double

Stunningly located on the water overlooking the Derwent River and Salamanca, the fully self-contained spacious loft style apartments include stylish furnishing incorporating the latest facilities. This is a non-smoking property.

Somerset on Salamanca 4.5 star

30 minute walk from the venue

\$190 1 Bedroom

\$265 2 Bedroom

Overlooking the Derwent River and boasting an enviable address you have easy access to the shops and restaurants of Salamanca Place. Superior, self contained apartments provide all the amenities you would expect in a property of this rating.

Please note check-in for Somerset on Salamanca is at Somerset on Elizabeth Street Pier.



Salamanca Market, Hobart

General Information

Conference Secretariat:

Conference Design Pty Ltd
PO Box 342
Sandy Bay Tasmania 7006 Australia
Web: www.cdesign.com.au
Email: info@cdesign.com.au
Telephone: 03 6224 3773
Facsimile: 03 6224 3774



Disclaimer

In the event of industrial disruptions or service provider failures, neither the Organising Committee members nor Conference Design Pty Ltd, accept any responsibility for losses incurred by delegates and partners.

All details advised in this brochure are correct at the time of printing. Any alterations to the program will be updated regularly on the conference website.

Cancellation Policy

Cancellations notified in writing before 21 October 2005 will be eligible for a refund less \$100.00. Cancellations notified after 21 October 2005 will not be eligible for a refund but another person may attend the Conference in the original delegate's place.

Liability

Some of the activities and events in the Conference program may involve some risk of personal injury or property damage. The Organising Committee, Conference secretariat and presenters will do what they can to minimise such risk and all participants are requested to ensure they comply at all times with the requests and direction of the organisers, the Conference secretariat and presenters and take special care for their own safety especially when at the practical break-out sessions. Please note that the Organising Committee, AILA, the Conference secretariat and the presenters accept no responsibility for any personal injury or property loss of any kind.

Dress

Relaxed and casual for conference sessions – definitely no suits and ties.
Gourmet Breakfast – warm and layered clothing and flat shoes.
Seafest Dinner – 'smart' casual – no jeans.
See individual tours and activities for dress requirements

Website

Visit www.aila.com.au. As planning proceeds, new information will be posted to this site.

Privacy and Delegate List

Conference Design Pty Ltd will gather and record personal information necessary for your attendance at the Conference. Personal information will be gathered, stored and disseminated in accordance with the National Privacy Principles. A delegate list with name, organisation, position and state/country will be supplied to all Conference attendees including exhibitors and sponsors. You can indicate on the Registration Form if you do not want to have your details included on the delegate list.

Weather

Tasmania has a maritime climate with mild days and cool nights. During November the average maximum daytime temperature is 20°C and an average night time temperature of 10°C so we do suggest you bring clothing that can be layered as well as a warm, waterproof outdoor jacket.

Travel

Airport Transfers

Regular coach transport operates from Hobart Airport to all major hotels in Hobart and costs approximately \$10.00 per person. A taxi from the Airport to Wrest Point costs approximately \$35.00. Chauffeured cars are also available at an approximate cost of \$50.00.

Personal Insurance

Participants shall be regarded as carrying their own risk for personal injury or loss of property, including baggage, during the Conference. We recommend that you take out a travel insurance policy of your choice at the time of booking your travel and tours. The policy taken should include loss of deposit through cancellation, medical insurance, loss or damage to personal property, financial loss incurred through disruption to accommodation or travel arrangements due to business failures, strikes or other industrial action. The organisers are in no way responsible for any claims.

Air Travel

To access conference and discounted fares on offer from Qantas please visit our web site www.aila.com.au and follow the prompts. Virgin Blue information can also be accessed through the web site.

If you travel to Hobart by Jetstar allow adequate time to arrive in Hobart should your flight be rescheduled.

Hire Cars

Thrifty is offering special Conference rates on hire cars. Car hire can be arranged directly through the website at www.aila.com.au or www.cdesign.com.au.

Alternatively contact Thrifty's Hobart office by email thrifty@tasvacations.com.au, telephone 1800 030 730 or facsimile 03 6231 2475 and quote booking code 4908001647.

Pre or Post Conference Travel and Car Hire

If you are planning on spending additional time sight-seeing in Tasmania contact TasVacations:
T. 03 6234 4666 F. 03 6234 4332 FC. 1800 030 160
E. holidays@tasvacations.com
They will offer advice on hire car, accommodation and itineraries.

Tourism Tasmania publishes a *Holiday Planner*. Please indicate on the Registration Form if you would like to receive a copy.

Spirit of Tasmania

The Spirit of Tasmania passenger and vehicle ferries operate between Melbourne and Devonport and Sydney and Devonport.

Contact Spirit of Tasmania on 1800 030 306 or visit their website at www.spiritoftasmania.com.au

Devonport is situated on the northwest coast of Tasmania and is approximately four hours drive to Hobart.

Visas

All international delegates, apart from New Zealanders, require a visa or electronic travel authority to visit Australia. It is your responsibility to ensure documentation is completed prior to commencing your itinerary. Details are available from Australian Embassy/Consulate or visit the Australian department of Immigration website www.eta.immi.gov.au

Registration Fees and Entitlements

Full Registration

Early Member (on or before Friday 14 October 2005)	\$950
Standard Member (after 14 October 2005)	\$1150
Non-Member	\$1250

Day Registration

Thursday	\$500
Friday	\$500

Corporate Registration

Five people or more from your organisation
Early Member (on or before Friday 14 October 2005) \$850
Standard Member (after 14 October 2005) \$950
(If you are a Gold Sponsor and have already received two complimentary registrations you are able to nominate an additional three people at this rate)

Newcomer's Registration

Early (on or before Friday 14 October 2005)	\$850
Standard (after 14 October 2005)	\$1050

The newcomer's registration fee is for persons who have had no more than five years in their particular profession or occupation. This applies to insurers, brokers, lawyers or any other professional.

Half Day Registration

Thursday morning session includes morning tea and lunch.	\$350
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Thursday afternoon Practical Break-out Sessions \$350
Access to Practical Break-out Sessions on Thursday afternoon is based on availability (preference will be given to full time delegates). Please choose a PBO on the Registration Form and your name will be placed on a waiting list. This will be confirmed to you a week prior to the conference.

Friday morning session includes morning tea and lunch	\$350
Friday afternoon session includes lunch and afternoon tea	\$350

Please nominate your preferred workshops on the registration form (Satchels and social functions are not included in the half day sessions)

Registration Entitlements (full registration, corporate and newcomers)

- Attendance at all Conference Sessions
- Morning and afternoon teas
- Welcome Reception & Entertainment - Wednesday
- Gourmet Breakfast on Mt Wellington - Thursday
- Packaged lunch - Thursday
- Attendance at one Practical Break-out Session - Thursday
- Pre-Seafeast drinks on the *Cartela* - Thursday
- Seafeast Dinner - Thursday
- Attendance at three Concurrent Streams - Friday
- Final lunch - Friday
- Tasmanian Wine Tasting - Friday
- Program Book
- Conference beach bag

Day Delegate Entitlements

- Attendance at the Conference on one day.
- Morning tea, lunch and afternoon tea
- Conference beach bag
- Program Book

Social functions are additional costs for day registrations.

Registration

To attend the conference register online at www.aila.com.au or complete the enclosed Registration Form and return with the required payment in full. The online Registration Form is secure for credit card transactions. If you wish to pay by cheque please register online or complete the enclosed registration form and forward, with full payment, to Conference Design. Conference Design uses Events Interactive enabling you to make changes to your registration online. When you register online you receive an Access Code that will allow you to view or edit your details 24 hours a day.

GST and Tax Invoices

If you register online a tax invoice will be issued immediately. Otherwise, a tax invoice will be sent once your registration form has been processed. All fees are quoted in Australian Dollars (AUD) and are inclusive of GST.

Payments

All conference and function payments must be received prior to the conference. If payment is not received prior to the conference you will be required to provide credit card details at the conference to guarantee payment. This card will be debited if alternative payment is not received within 14 days. Accommodation Pre-payments and credit card guarantees will be forwarded to your hotel prior to the conference.

Conference Secretariat

If you have any queries about the conference, registration, accommodation, abstracts or the program, please visit the conference website or contact:

Conference Design Pty Ltd
PO Box 342
Sandy Bay Tasmania 7006 Australia
Web: www.cdesign.com.au
Email: info@cdesign.com.au
Telephone: 03 6224 3773
Facsimile: 03 6224 3774



AILA Continuing Education Points

Australian Institute of Chartered Loss Adjusters

Attending a professional session of any recognised insurance industry organisation - 12 points

Loading - attendance necessitating travel in excess of 200kms return receives a loading of 50%.

NIBA – NIBA points are awarded 1 point for each contact hour - maximum of 12 points.

ANZIIF – Twelve points per event.

Law Institute of Victoria/Law Institute of NSW

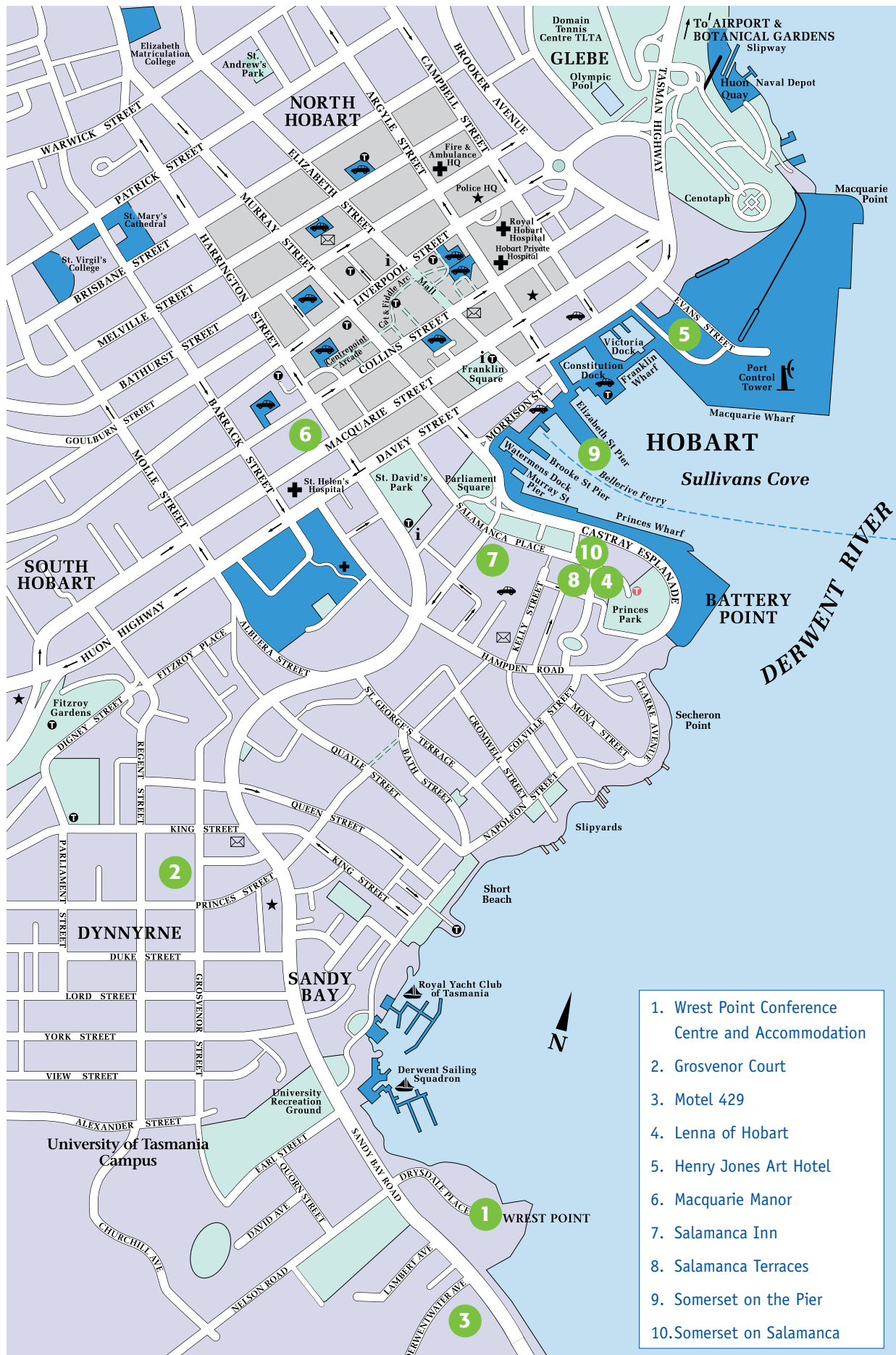
If this particular educational activity is relevant to your immediate or long term needs in relation to your professional development and practice of the law, then you should claim one unit for each hour of attendance. Refreshment breaks not included.

Queensland Law Society

Details will be posted to the website when available
www.aila.com.au



The Hazards, Freycinet Peninsula, East Coast





Australian Insurance Law Association

REGISTRATION FORM

Internet registration is available at www.cdesign.com.au/aila2005

The online Registration Form is secured for credit card transactions.

PERSONAL INFORMATION

Family Name _____

Title: Professor ☐ Dr ☐ Mr ☐ Mrs ☐ Ms ☐ Miss ☐

Given Name _____

Position _____

Organisation _____

Address _____

Suburb/Town _____ State _____

Country _____ Postcode _____

Telephone _____

Facsimile _____

Mobile Phone _____

Email _____

Name Badges

Delegate _____

Accompanying Person _____

Special Requirements

Please advise if you have any special requirements, for example dietary or physical. Advise if you do not eat seafood. _____

Privacy and Delegates List

If you do not wish to have your name placed on the

Delegate List please indicate (✓) No ☐

CONFERENCE REGISTRATION FEES

Full Registration

Early Member (on or before Friday 14 October 2005) \$950 ☐

Standard Member (after Friday 14 October 2005) \$1150 ☐

Non-member \$1250 ☐

Are you a Gold Sponsor ☐

Are you a Speaker ☐

Day Registration

Thursday \$500 ☐

Friday \$500 ☐

Half Day Registration

Thursday morning \$350 ☐

Thursday afternoon \$350 ☐

Friday morning \$350 ☐

Friday afternoon \$350 ☐

Day and half day registrations do not include social functions – please advise below and include payment if you wish to attend.

Corporate Registration

Five people or more from your organisation

Early member (on or before Friday 14 October 2005) \$850pp ☐

Standard member (after Friday 14 October 2005) \$950pp ☐

Newcomers Registration

Early (on or before Friday 14 October 2005) \$850 ☐

Standard (after Friday 14 October 2005) \$1050 ☐

SOCIAL FUNCTIONS

Full registrations – indicate which functions you will be attending

Additional tickets – indicate the functions for which you wish to purchase additional tickets.

	Full Registrations	Additional Tickets
Welcome Reception	Yes <input type="checkbox"/>	\$80 x ____
Gourmet Breakfast	Yes <input type="checkbox"/>	\$50 x ____
Pre Seafest drinks	Yes <input type="checkbox"/>	included in Seafest Conference Dinner
Seafest Conference Dinner	Yes <input type="checkbox"/>	\$210 x ____
Friday Lunch	Yes <input type="checkbox"/>	\$50 x ____
Tasmanian Wine Tasting at Bellerive Oval	Yes <input type="checkbox"/>	\$50 x ____
		Sub-total \$ ____

SOCIAL PROGRAM

Wednesday 9 November 2005

AILA Golf Day	Adult	\$75 x ____	\$ ____
Sailing	Adult	\$75 x ____	\$ ____
	Child	\$45 x ____	\$ ____
Fishing	Adult	\$125 x ____	\$ ____
	Child	\$65 x ____	\$ ____
Bushwalking	Adult	\$70 x ____	\$ ____
	Child	\$35 x ____	\$ ____
Wellington Bike Ride	Adult	\$70 x ____	\$ ____
	Child	\$70 x ____	\$ ____
Peppermint Bay Cruise	Adult	\$120 x ____	\$ ____
	Child	\$90 x ____	\$ ____

Thursday 10 November 2005

Gardens with a Difference	Adult	\$120 x ____	\$ ____
	Child	\$85 x ____	\$ ____
Historical Hobart	Adult	\$40 x ____	\$ ____
	Child	\$20 x ____	\$ ____
Cadbury Chocolate Factory Tour	Adult	\$50 x ____	\$ ____
	Child	\$25 x ____	\$ ____
Be Pampered	Adult	\$90 x ____	\$ ____

Friday 11 November 2005

Chef for a day	Adult	\$120 x ____	\$ ____
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Saturday 12 November 2005

Port Arthur cruise	Adult	\$245 x ____	\$ ____
	Child	\$185 x ____	\$ ____

Sub-total \$ ____

PRACTICAL BREAK-OUT SESSIONS – THURSDAY 10 NOVEMBER

Please indicate your preference 1, 2, 3

Risk assessment	<input type="checkbox"/>
Fire cause determination	<input type="checkbox"/>
Vehicle collisions: The difference between real and staged	<input type="checkbox"/>
Shipbuilding and commercial life raft manufacture	<input type="checkbox"/>
Medico-legal examinations	<input type="checkbox"/>
Document examination and the arson investigator	<input type="checkbox"/>

CONCURRENT WORKSHOPS – FRIDAY 11 NOVEMBER

Please indicate your preference 1, 2, 3 at each time slot

1110 - 1200

OH&S risk and risk allocation – during the recovery	<input type="checkbox"/>
Life & liability death claims	<input type="checkbox"/>
Asbestos-related disease claims: the long tail continues ...	<input type="checkbox"/>
Public and product liability claims	<input type="checkbox"/>
An introduction to the <i>Insurance Contracts Act</i>	<input type="checkbox"/>
Brain-damaged babies and structured settlements – the pros and cons	<input type="checkbox"/>
The practical implementation of the reforms to the <i>Insurance Contracts Act</i>	<input type="checkbox"/>

1210 - 1300

No more gaps in liability insurance	<input type="checkbox"/>
Asbestos-related disease claims: the long tail continues ...	<input type="checkbox"/>
Public and product liability claims	<input type="checkbox"/>
An introduction to the <i>Insurance Contracts Act</i>	<input type="checkbox"/>
The practical implementation of the reforms to the <i>Insurance Contracts Act</i>	<input type="checkbox"/>
Professional indemnity claims against brokers and agents	<input type="checkbox"/>
Warranties in marine insurance – the past, the present and the future	<input type="checkbox"/>
Allocation problems on Directors' & Officers' policies	<input type="checkbox"/>

1420 - 1510

OH&S risk and risk allocation – during the recovery	<input type="checkbox"/>
No more gaps in liability insurance	<input type="checkbox"/>
Life & liability death claims	<input type="checkbox"/>
Warranties in marine insurance – the past, the present and the future	<input type="checkbox"/>
Professional indemnity claims against brokers and agents	<input type="checkbox"/>
Brain-damaged babies and structured settlements – the pros and cons	<input type="checkbox"/>
Allocation problems on Directors' & Officers' policies	<input type="checkbox"/>

ACCOMMODATION

Only complete this section if you require a booking made on your behalf. Indicate at least 3 choices (1, 2, 3). Valid credit card details must be forwarded to guarantee your reservation, otherwise a deposit equal to one night's accommodation must be sent with your Conference payment.

Wrest Point Hotel (Conference Venue)

- ☐ Tower Suites \$285 ☐ Executive Room \$215
☐ Tower Room \$185 ☐ Water Edge Room \$155
☐ Mountain Side Room \$135
☐ Single ☐ Twin ☐ Double

Grosvenor Court

- ☐ Single \$119
☐ Twin \$119
☐ Double \$119
☐ 2 Bedroom Apartment \$169

Motel 429

- ☐ Single \$115 ☐ Twin \$115
☐ Double \$115 ☐ Queen Deluxe \$140
☐ Queen Deluxe Waterview \$155

Lenna of Hobart

- ☐ Single \$160
☐ Twin \$160
☐ Double \$160

Henry Jones Art Hotel

- ☐ Single \$240
☐ Twin \$240
☐ Double \$240

Macquarie Manor

- ☐ Single \$155
☐ Twin \$155
☐ Double \$155

Salamanca Inn

- ☐ 1 Bedroom Suite \$166 ☐ 2 Bedroom Suite \$220

Salamanca Terraces

- ☐ Single \$180
☐ Twin \$180
☐ Double \$180

Somerset on the Pier

- ☐ Single \$200
☐ Twin \$200
☐ Double \$200

Somerset on Salamanca

- ☐ 1 Bedroom Suite \$190 ☐ 2 Bedroom Suite \$265

Other: _____

Arrival Date: ____/11/2005 Departure Date: ____/11/2005

Sharing with _____

Request: Smoking ☐ Non Smoking ☐

ACCOMMODATION CREDIT CARD GUARANTEE

Use the following card to guarantee my booking:

Visa ☐ Mastercard ☐ Bankcard ☐ Amex ☐ Diners ☐

Card number: _____

Card holder: _____

Expiry date: _____

Signature: _____

ACCOMMODATION PRE-PAYMENT

☐ Debit my card for \$ _____

☐ Invoice me for \$ _____

Would you like to receive a copy of Tourism Tasmania's
Holiday Planner ☐

CONFERENCE PAYMENT SUMMARY

Registration fee	\$ _____
Social Functions	\$ _____
Partners Tours	\$ _____
Accommodation pre-payment	\$ _____
TOTAL	\$ _____

PAYMENT OPTIONS

Credit Card Payment

Visa ☐ Mastercard ☐ Bankcard ☐ Amex ☐ Diners ☐

Card Number: _____

Card Holder: _____

Expiry Date: _____

Signature: _____

Payment Amount: _____

Cheque: Forward a cheque payable to:

Conference Design Pty Ltd (AILA)

Mail or fax your Registration Form to

Conference Design Pty Ltd,

PO Box 342, Sandy Bay, Tasmania 7006 Australia

p: +61 3 6224 3773

f: +61 3 6224 3774

e: info@cdesign.com.au

w: www.cdesign.com.au